

The logo for East Hampshire District Council features the words 'East Hampshire' in a large, bold, green sans-serif font. Below this, the words 'DISTRICT' and 'COUNCIL' are written in a smaller, grey sans-serif font, separated by a large, green, stylized number '1' that acts as a central graphic element.

East Hampshire

DISTRICT 1 COUNCIL

2017/18 Annual Parking Report

East Hampshire District Council

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Introduction

In introducing this 2017/18 Parking Report for East Hampshire I would like to thank all Officers for the huge amount of work that has been done both in producing this report and keeping the traffic flowing in our district.

Working in partnership with our Traffic team to provide parking places both in our car parks and on the highways to enable people to visit our beautiful district and to be able to park to enjoy our historic towns and villages.

The aim of the report is to show details of parking policies and guidelines that our Civil Enforcement Officers use whilst working to ensure breaches do not occur. The report also details how appeals against any breaches resulting in a Penalty Charge Notice are dealt with, how parking permits and waivers are issued and checked.

In November 2017 several months ahead of the Government deadline we removed the surcharge on card payments, our payment machines take card or cash but give additional time instead of change and a RingGo service is also offered.

More details of all these activities is to be found in the report which I hope you will find interesting and useful informative reading.

Councillor Ingrid Thomas Neighbourhood Portfolio Holder



1 Service Overview

The Digital Future

As more people use online services in their everyday lives the council is looking forward to moving towards more online services in order for customers to self serve – this could include purchasing resident permits, virtual season permits, tradesman waivers etc. This will not mean that we remove traditional methods to access our services as we understand that how you contact us is a personal choice.

Electric Charging points

The council has installed EV charge points at four locations across the district. Two are 'destination' locations in Petersfield (Central car park) and in Alton Manor Road car park. At Liphook (North) Services on the A3, EV drivers will find an AC/DC 48kW rapid charger. The two 100% electric pool vehicles used by the council are charged at Penns Place chargers, which are also available to the public. For more locations of electric charging points please visit www.zap-map.com/live/

Parking Policies

The council has 6 key headings for it's car parking services policy – they are as follows:

1. Managing parking provision
2. Reduce the demand for parking
3. Set appropriate charges to ensure the service operates on a full cost recovery basis
4. Provide facilities for people with mobility impairments
5. Provide safe facilities
6. Customer service standards

East Hampshire District Council's full parking policy can be found at www.easthants.gov.uk/parking



Balancing the needs

Balancing the needs of our residents, businesses and visitors is key to sustainable economic growth and success, and makes the district a place that people want to live, work and visit.

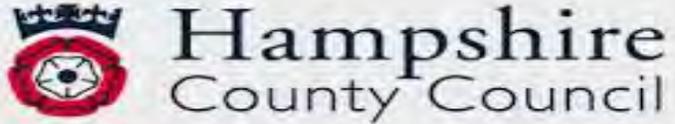
Parking schemes are designed to take all that into consideration and offer a wide choice of parking options to ensure that parking is available and we have options in which people can pay for those services and that the service is available for all those that want to access it.

The Key Objectives of Parking Enforcement

- To reduce traffic congestion and improve air quality by removing inappropriate parking
- To improve road safety by preventing unsafe parking
- To assist the timely operation of public transport
- To manage kerb space in support of residents, businesses, commuter, leisure and visitors parking
- Enforcement of residential parking schemes to help increase the likelihood of residents being able to park near their home
- To regulate and control parking both on-street and off-street



Partnership Working



Working on behalf of and in partnership with Hampshire County Council

- On street parking enforcement is undertaken on behalf of HCC under an agency agreement
- We have an agency agreement with HCC to investigate and implement Traffic Management measures (see later slide)
- Members of the Casualty Reduction Partnership which includes HCC, District Council and the Police. The partnership investigates all fatal/potentially fatal road traffic incidents to assess whether any measures are required to ensure that similar incidents do not re-occur



On Saturday mornings we do not enforce the Queen Elizabeth Country Park in order to support Park Run

Small business Saturday and Christmas Festivals

The first Saturday in December is Small Business Saturday followed by the Alton and Petersfield Christmas Festivals on the Sunday (dates vary please check our website for further details nearer the time), on these days parking charges in our car parks are suspended



Working with the Traffic Team

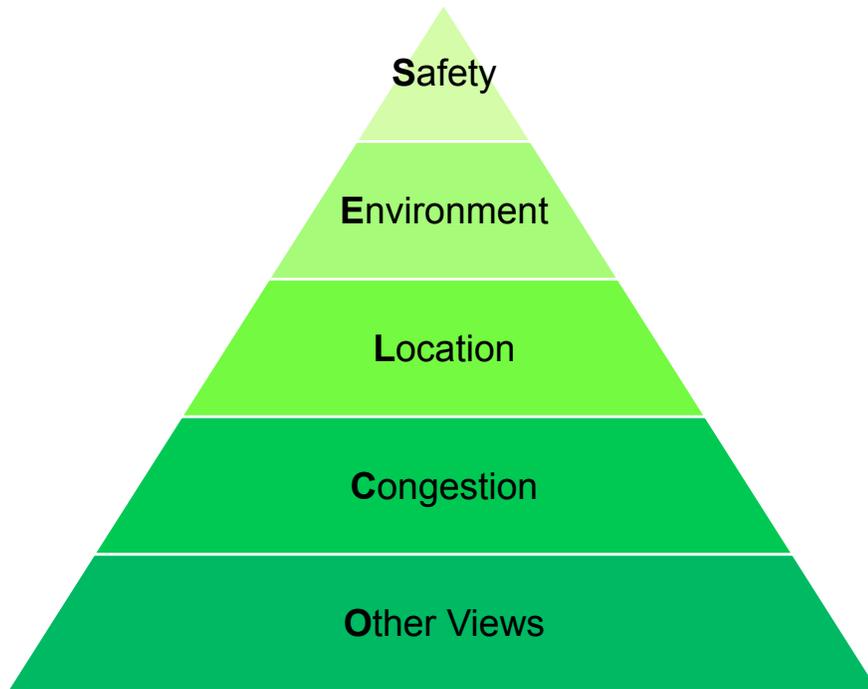
New and proposed parking schemes

New Schemes

- The Traffic Team regularly receives a large number of requests for waiting restrictions to be considered.
- The implementation of any waiting restrictions requires the introduction of a legally enforceable Traffic Regulation Order (TRO). Due to the legal process required these can be costly and resource intensive. TROs are challenging to deliver due to resource and funding pressures and often leads to frustration for Members and residents.
- A prioritisation tool (SELCO) has been developed to ensure that funding and resources are targeted to the locations of most need. This focuses on casualty reduction and/or prevention.
- SELCO allows TRO requests to be managed efficiently and effectively and enables us to manage the expectations of Members and residents.

What is SELCO?

Traffic Regulation Order Prioritisation Tool



How does it work?

- ▶ Awards points for a number of topics (see diagram left)
- ▶ The greater the severity, the more points allocated
- ▶ Casualty reduction is a priority
- ▶ The final score from SELCO is recorded on our rolling programme and the highest scoring locations will be prioritised in order and be placed on the annual works programme.
- ▶ The annual works programme is agreed by the Portfolio Holder at the beginning of each financial year

Responsibilities of the Traffic Team to Promote Road Safety

- ▶ Traffic Regulation Orders – Such as Double yellow lines, single yellow lines, limited waiting or residents parking.
- ▶ TROs for Developers – some new developments need waiting restrictions to be implemented before completion.
- ▶ On Street Disabled Parking Bays – advisory parking bays for residents who meet the set criteria
- ▶ Provision of Access Protection Lines – white lines across vehicular accesses to alleviate obstructions
- ▶ Implementing Parking Suspensions – The short term suspension of parking to allow works to be undertaken safely.
- ▶ Road Signing and Tourist Signing
- ▶ Implementation of Temporary Traffic Regulation Orders to enable safe roadworks or safe events on the highway
- ▶ Erection of Speed Limit Reminder Signs – temporary signs that flash the speed limit to drivers exceeding the set speed – erected following speeding concerns



2 Pay and display machines

Removing, upgrading and replacing machines

In August 2016 we renewed 25 pay and display machines across the district, all of those 25 machines now accept cash and card payments. The machines were adapted to accept the new 12-sided £1 coin in January 2017. In December 2017 we removed the 22p surcharge for paying by card and that cost is absorbed by the council

It became evident that EHDC were unable to source spare parts for the old machines and they were no longer being supported by the manufacturer. These machines were often out of service. EHDC therefore took the decision to replace all 25 machines.

The purchase of the new machines meant that we could now get reliable data and gives us real time automated fault reporting that allows us to manage and fix those faults in a more cost effective way.

As well as new pay and display machines you can also use RingGo – RingGo is the largest mobile phone parking firm in the UK, you may recognise the RingGo logo from ours (and other) car parks you've visited recently. RingGo allows you to pay via an app on your phone, no need for cash! – RingGo will also text you when your parking time is nearing the end and you can add extra time if you wish to without having to rush back to the car park - It's worth downloading for this reason alone. There is also an automated telephone alternative, however the app is so simple and easy to set up.



3 Car Parks and Parking Schemes

The council provides many off-street car parks. Each car park will have at least one information board as well as a board next to the pay and display machines advising you of the Terms and Conditions [T&C] of the car park including costs.

It is necessary for all users to take the time to read these notice boards as failure to park in accordance with the T&C may result in PCN being issued.

The locations of the council's car parks and the charges for their use can be found in appendix 1 and in the 'parking' section of the council's website www.ehdc.gov.uk

A full list of season tickets for the car parks and available for anyone to purchase within the district and the costs of each permit can be found in appendix 2.

For further information and the T&Cs of each permit please visit the council's website www.easthants.gov.uk/parking-permits

There are 21 Resident Permit parking areas within the district, these have been introduced to ensure that there is a balance between the needs for the residents to be able to park near their homes and the needs of other motorists. All full list can be found on the council's website www.ehdc.gov.uk and in appendix 3.

There are 3 permits that allow motorists to park in areas/bays where controlled parking schemes apply:

1. Resident permits
2. Visitor permits
3. Tradesman's waiver

Tradesman's waivers and dispensations allow a commercial vehicle to park on a waiting restriction (yellow line – but not zig zag lines) during restricted hours in circumstances where the vehicle needs to be close to a specific location, i.e. building/shop fitting work where access is required to load and unload materials and tools. The cost for the issue of a tradesman waiver is £8 per day and £40 per week or £120 per month

Penalty Charge Notices (PCN)

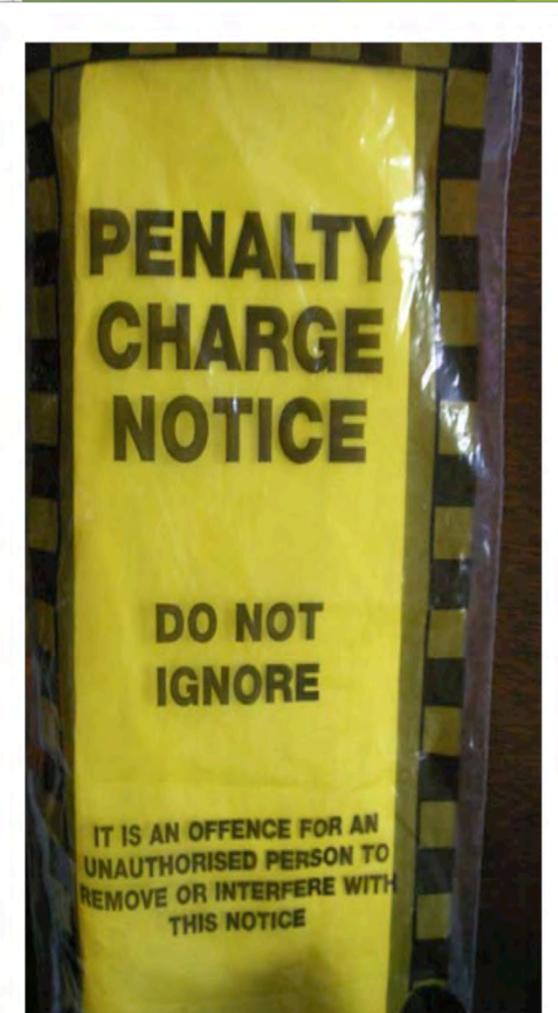
Wherever the council has introduced parking restrictions, whether this is on-street or in our car parks, vehicles which appear to have been parked other than in accordance with those restrictions may be issued a PCN.

In March 2008 the Secretary of State for Transport decided that local authorities would be required to issue two different levels of penalty charge notices within their enforcement areas.

- ▶ A higher level charge for parking in places where parking is prohibited - yellow lines or disabled bays (without displaying a valid badge).
- ▶ A lower level charge where the contravention is deemed to be less serious in respect to places where parking is permitted (failure to display a pay and display ticket, overstaying the permitted time, and parking outside of a marked bay etc.).

There is a single nationwide standard list of the parking contraventions – this can be found in the ‘parking’ section of the PATROL (Parking and Traffic Regulations outside London) website www.patrol-uk.info for which the CEO may issue a PCN, however not all of the contraventions listed will be relevant in every local authority.

A CEO will issue a PCN by either fixing it to the vehicle (usually the window) or hand it to the person who appears to be in charge of the vehicle. If the CEO is unable to do this then in certain circumstances the PCN can be served by post, sending it to the registered keeper of the vehicle.



Civil Enforcement Officers – Policies and Guidelines

CEOs are employed directly by the council, it is important to us to keep this function ‘in house’, ensuring that the council is better abled to ensure that all aspects of its parking enforcement operations are undertaken by well trained, high quality staff whose performance can be effectively monitored against the standards and guidelines which the council has set for them to follow. These guidelines are available upon request please email parking.office@easthants.gov.uk

Whilst the council monitors the performance of the CEOs, we do not set any performance targets in relation to the number of PCNs issued. They are salaried employees of the council and therefore receive no performance related bonuses or any other performance related incentives.

The council deploys its CEOs in order to provide coverage of all parking restrictions across the district, although it is of course necessary to prioritise those areas where the most parking problems are experienced.

CEOs work throughout the year, in all weathers and often in difficult circumstances. As most of the districts parking restrictions apply 24 hours a day, 7 days a week, CEOs are required to work on a shift basis to provide the widest possible enforcement coverage.

The purpose of issuing PCNs is to dissuade motorists from breaking parking regulations. It is hoped that, through the efforts of the CEOs, the council will be able to improve the levels of compliance in order to achieve safer roads and free following traffic.

Reporting Parking Problems

Illegal parking can have a significant impact on travel around the district as well as to residents and businesses. Reporting parking problems helps us direct enforcement where it is needed.

You can report a parking problem by contacting the Parking Team on **0300 555 0705** Between the hours of 9am to 5pm and we will endeavour to attend the issue as soon as we can.
Or email:
parking.office@easthants.gov.uk

The Appeals Process

Nine grounds for appealing your PCN

1. The contravention didn't occur, for example, there were unclear or misleading signs, non-visible markings, or the ticket wasn't issued
2. The penalty exceeded the relevant amount – the council asked for more than it was entitled to
3. The council says the PCN was served by post because the traffic warden was prevented from giving the ticket, but this didn't happen
4. The vehicle was stolen or the person wasn't the owner when the alleged contravention occurred
5. A procedural impropriety – maybe the PCN didn't contain the required information
6. The Traffic Regulation Order was invalid, for example, the council added a new restriction, such as a yellow line, without following procedures
7. The owner was a vehicle hire firm
8. The PCN has already been paid
9. Mitigating circumstances, for example, health issues or vehicle breakdown.

Where a parking contravention occurs, it is the 'owner' of the vehicle involved who is legally obliged to pay the penalty charge. The 'owner' means the person whom the vehicle is kept, which in the case of a vehicle registered under the Vehicle Excise and Registration Act 1994 (c.22) is presumed (unless contrary is proved) to be the person in whose name the vehicle is registered (at the DVLA). It is therefore essential that any changes of ownership are immediately notified to the DVLA.

It is the vehicles owner that is liable for any PCN issued and not the vehicles driver. The only exception to this is where the vehicle was hired from a firm under a hiring agreement and the person hiring it had signed a statement of liability in respect of any penalty charge notice served in respect of the vehicle during the currency of the agreement.

The 3 stages of disputing the PCN:

1. An informal 'challenge' or 'representation' before the council issues a Notice to Owner (NTO)
2. Once an NTO has been served, they can make a formal representation against the NTO this can still be done if an informal challenge has been previously made and rejected.
3. If the formal representation is rejected, the council will issue a Notice of Rejection. The appellant then has the right to appeal within 28 days of the date of issue of the NOR to an adjudicator of the Traffic Penalty Tribunal. The adjudicators have a judicial position, they are appointed with the agreement of the Lord Chancellor and they are wholly independent. Their decisions are final.

For full details of the adjudication service and the appeals process can be found on their website www.trafficpenaltytribunal.gov.uk

Policies for the Handling of Appeals

The process of considering challenges, representation and defence of appeals is a legal process. It is necessary for the council to keep full and accurate records of all challenges which have been made and of the responses given in respect of those challenges and this is why the council asks that all representations are made in writing by letter or email or by completing one of our 'Challenge Forms' which is on line at www.easthants.gov.uk

The council has the discretion to cancel a PCN at any point in the appeals process and has set out the following policy with regards to the handling of appeals and to exercise that discretion.

- All challenges and representations will be considered on its own merit, any extenuating or mitigating circumstances will be taken into account.
- The CEOs who issue PCNs will not handle representations which are made against a PCN
- Representations will only be dealt with by staff who have been trained in the handling of such representations. These staff are authorised to exercise the councils discretion to cancel PCNs
- Elected Council Members and unauthorised staff have no authorisation and will play no part in deciding the outcome of any challenges or representations
- Every case will be looked at individually and supporting evidence may be requested before a decision on the outcome of an appeal can be made

To receive our Guidance Policy on enforcement and cancellation of PCNs please send an email requesting the policy to parking.office@easthants.gov.uk

School Enforcement

The regulations for enforcement of schools at opening and closing times are seen as a key priority to ensure the safe movement of children and pedestrians.

The parking services work closely with the schools and we regularly patrol 6 schools within our district that have been identified with particular parking issues – however we cannot be at every school at drop off and pick times everyday therefore the civil enforcement team concentrate on attending schools where we have received reports of unsafe parking.

The school enforcement patrol is there to ensure that the school keep clear lines and restrictions are clear of traffic.



SPOT THE DIFFERENCE



- Petersfield Infant School – St Peters Road
- Alton Infant School – Normandy Street
- Amery Hill School – Amery Hill
- Alton School – Anstey Lane
- Hollywater School – Bordon
- Liphook Infant School – Avenue Close



4 Blue Badge - Overview

The Blue badge scheme is a national scheme which helps disabled people by allowing them to park close to their destination.

The Scheme is open to disabled people who meet the criteria whether they use a car as a passenger or as a driver. A disabled person does not need to own a car or have a driving license to apply for a Blue Badge.

Blue Badge applications and assessments

Hampshire County Council are the administering and issuing authority for Blue Badges for EHDC areas. The Blue Badge team are able to use independent Mobility Assessors. The assessors have a full understanding of the Blue Badge Scheme and the qualifying factors. The Mobility Assessors will make a recommendation to the Local Authority against the eligibility criteria for a Blue Badge as to whether the application should be approved or declined. The final decision remains with the Local Authority. If an applicant is not automatically eligible for a Blue badge they may be eligible, subject to further assessments.

Some of the tasks carried out by Hampshire County Council Blue Badge Unit are listed in the table opposite for the years 2016 – 2017.

TASK	2017 – 2018
Processed applications	24126
Applications approved	23396
Organisational badges approved	254
Replacement badges issued	30
Badges reported stolen	33
Applications declined	730
Appeals for applications declined	150
Badges cancelled as holder deceased	5065



Blue Badge Enforcement - Operation Unity

EHDC have a Zero Tolerance Policy on Blue Badge Fraud and is committed to stopping Blue Badge misuse. The two councils work in joint partnership with Hampshire County Council and Portsmouth City Council. Portsmouth City Council have warranted Officers, who have similar powers to the Police and assist our Civil Enforcement Officers in enforcing Blue Badge misuse under 'Operation Unity'.

Misuse of a Blue Badge by someone who is not disabled is an offence under Section 117 of the Roads Traffic Act 1984. Blue Badge offenders can be prosecuted and receive a fine of up to £1,000. There may also be a Penalty Charge Notice imposed for any parking offence that may have been committed. When Blue Badges are misused, genuine Blue Badge holders may be unable to park closely to their destination and either struggle, which can adversely impact their health, or abandon the trip entirely. Blue Badge misuse prevents disabled people being able to access services.

The combined councils, along with Hampshire County Council and Portsmouth City Council Blue Badge Enforcement Unit carry out regular action days, whereby different areas within the council areas are targeted for dedicated enforcement. Since 2014 over 1,000 Blue Badges have been retained for suspected misuse. In the years 2016 – 2017 there were 250 recorded incidents of Blue Badge misuse in the combined councils area, with overall enforcement seeing 145 warning notices issued for misuse and whilst this only resulted in 4 prosecutions and one community resolution order (due to budgetary constraints taking prosecutions forward), Blue Badge enforcement days are always met with general public approval, not only from Blue Badge holders but from all sections of society, as reported by the Civil Enforcement Officers carrying out the enforcement.



5 Off-Street and On-Street Parking

EHDC enforces off-street parking within its car parks across the district. It also enforces on-street parking on behalf and in partnership with Hampshire County Council.

The PCN framework shows us that there are higher rates for PCNs issued on-street as any parking contravention on-street is likely to be more dangerous and cause more issues for pedestrians and other drivers therefore it is reflected in the PCN.

Pavement Parking

Pavement Parking creates hazards for pedestrians, particularly blind people, wheel chair and pushchair users and children because it forces people out into the road, putting them at risk from traffic.

Pavements are not designed to carry the weight of a vehicle, therefore parking on pavements cause damage and increases the maintenance costs. As the local authority we cannot yet respond to any issues regarding pavement parking. If pavement parking is causing a wilful obstruction or there is a danger phone the police on 101.

Don't park on a pavement – driving on (including onto) a pavement is illegal and you can be fined up to £1,000 if witnessed but the police. The police can issue parking tickets for driving on a pavement, parking across a drop kerb or causing wilful obstruction. Civil Enforcement Officers can issue parking tickets for parking on double yellow lines or other parking restrictions. We can issue Advisory Notices for any kind of pavement parking.



6 Financial Performance

Income from parking charges and fines is spent on parking services and any surplus is spent only on essential transport projects

Off Street

	Income	Expenditure	Net Income/ Expenditure
2013/14	-		
2014/15	-		
2015/16	1,692,555	541,108	1,151,447
2016/17	1,788,354	766,699	1,021,655
2017/18	Awaiting finance data to be published		

On Street

	Income	Expenditure	Net Income/ Expenditure
2013/14	-		
2014/15	86,486	130,781	44,295
2015/16	166,014	167,043	1,029
2016/17	135,355	139,480	4,125
2017/18	Awaiting finance data to be published		

And now all the interesting facts and figures!

Chart showing the number of parking spaces within the District

	2013/14	2014/15	2015/16	2016/17	2017/18
Off-street parking space	453	453	453	405	405
Pay & Display only bays	1403	1403	1403	1403	1403
Disabled bays (off street)	83	83	83	83	83
Other bays	2	2	2	2	2

Please see Appendix 1 for a full listing of car parks and spaces

Chart showing the number of permits issued in the last 5 years

Permit Type	2013/14	2014/15	2015/16	2016/17	2017/18
Resident	130	262	315	298	299
Season Ticket	271	263	283	360	303
Tradesman's Waiver	29	157	255	378	269
Worker Permits	21	28	45	39	21

Please see Appendix 2 for permit income for the 5 years shown

A comparison of the take up of resident permits for every parking zone over the last 5 years

Resident parking scheme and (visitor scratch cards)	2013/14	2014/15	2015/16	2016/17	2017/18
Bannerman Road	0	12	10	8	14
Barham Road	17	16	16	16	14
Chapel Street	0	9	13	18	11
Charles Street	14	20	19	18	18
College Street	0	1	3	5	6
Frenchmans Road	12	12	11	9	7
Hylton Road	14	13	11	12	12
King George Ave	11	11	14	8	11
Lavant Street	10	10	9	8	8
Lyndum Close	2	2	6	4	3
North Road	0	27	36	45	34
Osborne Road	0	35	39	36	40
Sandringham Road	0	10	14	7	14
Station Road Service Road	6	9	9	8	9
Station Road	0	22	32	32	38
Sussex Road	12	11	16	12	14
Swan Street	14	14	14	14	17
Tilmore Road	0	2	6	3	2
Windsor Road	15	12	14	10	12
Winton Road	3	7	15	14	12
Woolner Road	0	7	8	11	3

Penalty Charge Notice Facts and Figures

Number of PCNs issued by month

	2013/14	2014/15	2015/16	2016/17	2017/18	Total
April	314	413	866	817	541	2951
May	273	456	1026	748	573	3076
June	293	400	812	712	499	2716
July	302	393	873	618	555	2741
August	280	356	774	515	423	2348
September	299	407	835	475	588	2604
October	232	458	719	480	598	2487
November	237	897	661	608	711	3114
December	191	730	545	470	459	2395
January	249	787	748	416	499	2699
February	256	692	719	497	437	2601
March	445	839	626	624	448	2982
Total	3371	6828	9204	6980	6331	32714

Please see Appendix 4 for the financial information relating to PCN income

Off-Street and On-Street Parking Penalty Charge Notices issued in the last 5 years

	2013/14		Total PCNs	2014/15		Total PCNs	2015/16		Total PCNs	2016/17		Total PCNs	2017/18		Total PCNs
	Off-street	On-street		Off-street	On-street		Off-street	On-street		Off-street	On-street		Off-street	On-street	
Number of higher level PCN	31	1055	1086	58	1933	1991	166	3458	3624	181	2678	2859	121	2433	2554
Number of lower level PCN	1573	646	2219	3333	1504	4837	4658	922	5580	3518	603	4121	3155	622	3777
Total number of PCNs issued	1604	1701	3305	3391	3437	6828	4824	4380	9204	3699	3281	6980	3276	3055	6331

Please see Appendix 5 for the Off-street and On-Street PCN income for the 5 years shown

The table below shows the number of challenges and representations made to the council

	2013/14	2014/15	2015/16	2016/17	2017/18	Total
Incoming appeals to the council	462	897	1658	1206	1177	4223
PCNs Cancelled	246	393	703	577	654	2573
Upheld	216	504	955	269	523	2467

Appendix 1

EHDC Car Parks, spaces, length of stay & amenities

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Xkæci g"Egptg"	3:	3	2	2	Pq	2	Htgg	Uj qtV"Uvc{	P 1C
Rgvtuhgrf									
Ecuvg"l ctf "	79	4	2	2	Pq	3	R(F	Uj qtV"Uvc{	[gu
Egvtcrl	63:	3:	4	4	Pq	7	R(F**Htgg"Uwpc{ +	Uj qtV"Uvc{	Pq
HguvxcrlJ cnf	434	5	2	3	Pq	4	R(F	Nqpi "Uvc{	[gu
Uy cp"Uvtggv'	379	8	2	3	Pq	4	R(F**Htgg"Uwpc{ +	Uj qtV"Uvc{	[gu
GcuV'Ogqp"/"Y qtnj qwug"Ncpg	44						Htgg		
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Ugrøtqpg									
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Y j kgj kn									
Uwwqp"Hlgrf u"	42	2	2	2	Pq	2	Htgg	Nqpi "Uvc{	P 1C

Appendix 2 Permit Prices

	12 Months	6 Months	3 Months
Alton			
Bank	£900	£500	£310
Church Street	£900	£500	£310
Lady Place	£900	£500	£310
Manor	£900	£500	£310
Rogers Court	£900	£500	£310
Turk Street	£900	£500	£310
Mount Pleasant*	£680	£350	£200
Vicarage Hill*	£680	£350	£200
Victoria Road*	£680	£350	£200
Liphook			
Station Road	£550	£300	£180
Midhurst Road	£550	£300	£180
Liss			
Hillbrow	£450	£250	£135
Petersfield			
Castle Yard	£900	£500	£310
Swan Street	£900	£500	£310
Festival Hall	£690	£345	£190
* Peripheral car park			
Low Emission discount available on request			

Appendix 2 cont. Permit Income

Resident parking scheme and (visitor scratch cards)	2013/14	2014/15	2015/16	2016/17	2017/18
Bannerman Road	N/A	N/A	£360.00	£400.00	£430.00
Barham Road	£435.00	£420.00	£385.00	£500.00	£430.00
Chapel Street	N/A	£50.00	£455.00	£630.00	£370.00
Charles Street	£435.00	£495.00	£490.00	£620.00	£530.00
College Street	N/A	N/A	£110.00	£160.00	£180.00
Frenchmans Road	£350.00	£310.00	£315.00	£305.00	£250.00
Hylton Road	£360.00	£365.00	£285.00	£380.00	£390.00
King George Ave	£280.00	£295.00	£355.00	£300.00	£340.00
Lavant Street	£270.00	£270.00	£225.00	£270.00	£375.00
Lyndum Close	£50.00	£50.00	£125.00	£120.00	£90.00
North Road	N/A	£75.00	£1,055.00	£1,590.00	£1,670.00
Osborne Road	N/A	£235.00	£1,325.00	£1,540.00	£1,670.00
Sandringham Road	N/A	£50.00	£415.00	£330.00	£440.00
Station Road Service Road	£125.00	£210.00	£225.00	£270.00	£270.00
Station Road	N/A	£25.00	£1,065.00	£1,300.00	£1,260.00
Sussex Road	£300.00	£275.00	£415.00	£365.00	£430.00
Swan Street	£365.00	£365.00	£320.00	£395.00	£510.00
Tilmore Road	N/A	£50.00	£150.00	£100.00	£60.00
Windsor Road	£425.00	£345.00	£325.00	£330.00	£380.00
Winton Road	£85.00	£170.00	£395.00	£480.00	£390.00
Woolner Road	N/A	£25.00	£320.00	£385.00	£380.00

Appendix 3 Resident Permits

*Residents who are entitled to two permits will have their entitlement reduced to one permit if their property has its own off street parking. Checks may take place to confirm parking available at the property

Zone	Road	No. of permits
1	Sussex Road	2
1	Tilmore Road	1
2	Barham Road	1
2	Bannerman Road	See *
2	Charles Street	1
2	Chapel Street	See *
2	College Street	See *
2	Hylton Road	1
2	King George Avenue	1
2	Lyndurn Close	1
2	North Road	See *
2	Osborne Road	See *
2	Windsor Road	1
2	Sandringham Road	See *
2	Station Road	See *
2	Winton Road	1
2	Woolner Avenue	See *
3	Frenchmans Road	2
3	Station Road Service Road	2
3	Swan Street	1
3	Lavant Street	1

Key to Zones

Zone 1

2 Hour Limited Wait – 9am to 6pm
Monday to Friday, Permit Holders Exempt

Zone 2

1 hour Limited Wait – 9am to 6pm
Monday to Saturday, Permit Holders exempt

Zone 3

Permit Holders Only

Appendix 4 PCN Income for Off-Street and On-Street

EHDC Off				
2013/14	2014/15	2015/16	2016/17	2017/18
£43,714.00	£89,757.00	£127,282.40	£96,464.10	£69,911.09
EHDC On				
2013/14	2014/15	2015/16	2016/17	2017/18
£59,600.00	£110,629.00	£152,200.98	£118,681.30	£97,107.00

Acknowledgements

- Sean McKay – Parking Team Leader
- Alison Mills – Traffic Team Leader
- Fiona Franklin – Senior Civil Enforcement Officer
- Kevin Chappell – Senior Civil Enforcement Officer
- Jackie Taylor – Senior Parking Support Officer
- Martyn Hayden – Parking Support Officer
- Kathy Fowler – Traffic and Parking Manager